

## TERMS AND CONDITIONS

Welcome to the Life Resources of Georgia website, operated by Life Resources of Georgia ("LRG") and located at <u>www.liferesourcesga.com</u> (the "Site"). The following terms and conditions ("Terms") govern your use of this Site. By accessing, viewing, or using the content, material, or services available on or through this Site, you indicate that you have read and understand these Terms, that you agree to them and intend to be legally bound by them. If you do not agree to these Terms, you are not granted permission to use this Site and must exit immediately.

**1. Informational Purposes Only.** The information on this Site is for informational purposes only. Without limiting anything else in these Terms or otherwise, LRG is not responsible for any errors or omissions in the Site or Site Materials, as defined in Section 3 of these Terms and Conditions.

2. **Registration.** In order to access certain content, services, products or benefits on the Site, you may be asked to register and create an account. As part of the registration process, you must click to agree to these Terms, and may then be asked to select a username and password. You may also be required to provide LRG with certain information about yourself including some types of personally identifying information such as your email and your address. You are fully responsible for your account, including use of the account by any third party and maintaining the confidentiality of your password. You may terminate your account at any time by contacting us by email at info@liferesourcesga.com.

3. **Proprietary Rights.** As between you and LRG, LRG owns or licenses all data, content, graphics, forms, artwork, images, photographs, functional components and any software concepts and documentation and other material on, in or made available through the Site ("Site Materials"), as well as the selection, coordination, arrangement, and organization and enhancement of the Site Materials. All Site Materials are protected pursuant to copyright, trademark, patent and other applicable intellectual property laws. You agree not to remove or alter any copyright notice or any other proprietary notice on any Site Materials. As between any user and LRG, all names, trademarks, service marks, certification marks, symbols, slogans or logos appearing on the Site are proprietary to LRG or its affiliates, licensors, or suppliers. Use or misuse of these trademarks is expressly prohibited and may violate federal and state trademark law. Under no circumstances will you have any rights of any kind in or to the Site Materials, other than the right to use the Site Materials in accordance with these Terms.

4. Unauthorized Activities. You agree that you will not use the Site for (a) any illegal or unauthorized purposes that violate any local, national, or international laws (including but not limited to import, export, copyright, and trademark laws); (b) modifying, copying, distributing, displaying, performing, reproducing, publishing, licensing, creating derivative works from, transferring, selling any of the Site Materials, unless otherwise authorized by these Terms or in a separate written agreement with LRG; (c) attempting to gain unauthorized access to LRG computer system or engaging in any activity that interferes with the performance of, or impairs the functionality of the Site or any services provided through the Site; or (d) removing, circumventing, disabling, damaging or otherwise interfering in any way with any security-related features of the Site aimed at preventing or restricting the unauthorized use of the Site or any of the Site Materials. You may use the Site and the Site Materials consistently with

Section 3 of these Terms. Any other use of the Site or Site Materials, including, but not limited to, the aforementioned unauthorized uses, without prior written permission of LRG is strictly prohibited. You acknowledge and agree that the unauthorized use of the Site or the Site Materials could cause irreparable harm to LRG and that in the event of such unauthorized use, LRG shall be entitled to an injunction in addition to any other remedies available at law or in equity.

**5. Materials Submitted to the Site**. Certain features of the Site may allow you to contribute comments, feedback, information, content, text, files, graphics, postings, and other materials and information for access, use, viewing and commentary by other users to the Site ("User Content"). By posting User Content, you represent that you have the full legal right to provide the User Content and that use of the User Content by the Site and all other persons and entities will not (a) infringe any intellectual property rights of any person or entity or any rights of publicity, personality, or privacy of any person or entity, including as a result of your failure to obtain consent to post personally identifying or otherwise private information about a person; (b) violate any law, statute, ordinance, regulation, or agreement; or (c) constitute disclosure of any confidential information owned by any third party. Upon your submission of User Content or other material or information to LRG, you grant LRG a worldwide, perpetual, irrevocable, transferable, license to access, use, distribute, reproduce, display, modify, create derivative works based upon, and sublicense, the User Content, all without any compensation to you whatsoever. If you believe that any content or postings on the Site violate your intellectual property or other rights, please follow our Complaint Procedure in Section 12 of these Terms.

6. Third Party Web Sites and Content. The Site is available for informational purposes only. The Site may contain links to other internet web sites for the convenience of users in locating information, products, or services that may be of interest. Use of such third-party links, the Site and the Site Materials and any other material or content on and made available through the Site is entirely at your own risk. LRG expressly disclaims any responsibility for, the content, accuracy of the information, and quality of products or services provided by or advertised on third-party sites, as well as the transactions you conduct or enter into with third parties. Your use of any third party's website is at your own risk, and subject to the terms and conditions of such other websites. LRG does not endorse any product, service, or treatment provided on a third-party website or advertised or provided on the Site.

**7. Privacy Policy**. Any personal information that you provide to LRG on the Site is subject to our Privacy Policy. View the Privacy Policy, at the link next to this page which is incorporated into these Terms by reference as if set forth fully herein. Please be advised that the confidentiality of any communication or material transmitted to LRG via the Site or Internet electronic mail cannot be guaranteed, including, personally identifying information such as your address or name.

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**10.** Indemnification. You shall indemnify LRG and its directors, officers, employees, agents, contractors and licensors ("LRG Indemnitees") against all claims, actions, suits, and any other expense or proceeding ("Claims") arising out of or incurred in connection with (a) the Site, the Site Materials or any services, product or data obtained through the Site, (b) your fraud, violation of law, negligence, willful misconduct, or any other act or omission regarding your use of the Site, the User Content, the Site Materials, the services, products, information or other materials on, in and made available through the Site, except to the extent attributable to the gross negligence of LRG, or (c) any breach by you of these Terms. You shall indemnify, defend, and hold LRG Indemnitees harmless from and against all judgments, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees and attorneys' disbursements) arising out of or incurred in connection with such Claims. You may not settle any Claim without the prior written consent of LRG. LRG or its licensors may assume the defense of any Claim, at your sole cost and expense, and you shall cooperate in all reasonable respects in such defense. You shall have the right to employ separate counsel in any Claim and to participate in the defense thereof. If LRG

or its licensors do not notify you that it elects to undertake the defense thereof, you shall have the right to defend the Claim with counsel reasonably acceptable to LRG, subject to the right of LRG to assume, at their sole cost and expense, the defense of any Claim at any time prior to the settlement or final determination thereof.

**11. Internet Security.** LRG uses reasonable efforts to ensure that the Site is generally available. However, there will be occasions when access to the Site will be interrupted or unavailable. LRG will use reasonable efforts to minimize such disruption where it is within its reasonable control. You agree that LRG shall not be liable to you for any modification, suspension or discontinuance of the Site. You understand that the technical processing and transmission of any Site content may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Please be advised that we do not guarantee that any information sent from our Site will be secure during transmission, nor can we guarantee the confidentiality of any communication or material transmitted to LRG via the Site or the Internet, including, for example, personal information such as your name or address.

**12. Complaint Procedures.** If you believe that any content or postings on this Site violates your intellectual property or other rights, please notify LRG by email at info@liferesourcesga.com with a comprehensive detailed message setting forth the following information: (a) your name and the name of your company, if any; (b) your contact information, including your email address; (c) the nature and substance of your complaint, the specific rights at issue, and your basis for making the complaint, including the content or posting that is objectionable; and (d) the following statement: "The statements, representations, and assertions made in this message are true, complete, and accurate and I have the full legal authority to make each and every such statement, representation, and assertion and to make and be granted any demand made in this message."

**13. Changes to these Terms; Termination.** LRG reserves the right at any time to modify, alter or update these Terms. Your use of the Site following any changes means that you agree to follow and be bound by the terms as changed. Any change to these Terms shall be effective as to any visitor who has visited the Site before the change was made. It is the obligation of users visiting the Site before the changes to the Terms since their last visit. LRG may suspend or terminate your account and/or your ability to use the Site, or any services on the Site, for failure to comply with these Terms, for providing LRG with untrue or inaccurate information about yourself, for infringement upon LRG proprietary rights, or for any other reason whatsoever or for no reason.

**14. Governing Law and Jurisdiction.** These Terms represent the entire agreement between you and LRG with respect to the subject matter hereof, and supersede any and all prior and contemporaneous written and oral representations, understandings, and agreements, express and implied, and will be governed by and construed in accordance with the laws of the State of Georgia, without reference to its conflict of law rules; PROVIDED, HOWEVER, THAT THE TERMS OF ANY APPLICABLE LAW NOW OR HEREAFTER ENACTED THAT IS BASED ON, DERIVED FROM, SIMILAR TO, OR CONNECTED WITH THE UNIFORM COMPUTER INFORMATION TRANSACTIONS ACT DRAFTED BY THE NATIONAL CONFERENCE OF COMMISSIONERS ON UNIFORM STATE LAWS SHALL NOT APPLY EXCEPT TO THE EXTENT THAT THE LAW EXPRESSLY PROHIBITS ALTERATION BY THESE TERMS OF THE APPLICABILITY OF ONE OR MORE SECTIONS OF THE LAW. By accessing, viewing, or using the services, works, content, or materials on the Site, you consent and agree to (a) the exclusive jurisdiction of the federal and state courts located in Macon, Georgia; (b) accept service of process by personal delivery or

mail; and (c) irrevocably waive the right to trial by jury and any jurisdictional and venue defenses otherwise available.

**15. SMS Terms & Conditions.** If consent is provided by the user, LRG may communicate with appropriate users through SMS. Users may expect to receive messages for the following purposes: general announcements, time-sensitive updates, relational support. Information obtained as part of SMS consent will not be shared with third parties or affiliates. Messaging frequency may vary. Message and data rates may apply. Users may opt out of SMS communications at any time by texting "STOP". All SMS communication with users will be carried out in compliance with the LRG Privacy Policy which is available at www.liferesourcesga.com.

**16. Miscellaneous.** The Site is controlled and operated from within the United States. Without limiting anything else, LRG makes no representation that the Site, Site Materials, User Content, services, products, information or other materials available on, in, or through the Site is appropriate or available for use in other locations, and access to them from territories where they are illegal is prohibited. Those who choose to access the Site from other locations do so on their own volition and are responsible for compliance with applicable laws. The waiver or failure of LRG to exercise in any respect any right provided hereunder shall not be deemed a waiver of such right in the future or a waiver of any of other rights established under these Terms. Headings used in these Terms are for reference only and shall not affect the interpretation of these Terms. No person or entity not party to this agreement will be deemed to be a third-party beneficiary of these Terms or any provision hereof. When used herein, the words "includes" and "including" and their syntactical variations shall be deemed followed by the words "without limitation."